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10. Refund Policy

If a product received by the customer is defective, Brumal Tactical must be notified of this within 30 days of purchase. A replacement product, of the same item only, will be shipped to the customer within 14 days of Brumal Tactical receiving the defective product. To be considered a defective product, the item must have been damaged during shipping, or not functioning according to the manufacturer's specifications

If a product is not defective but the customer wishes to return it for any other reason, the product must be un-opened and in new condition. A 15% restocking fee will be assessed, and the remaining

balance will be either refunded to the customer or applied to a different order. Shipping costs are not refundable.

30 days notice is required if canceling attendance at a course for a full refund. If the student cancels 15-29 days before the scheduled class, 75% of the course tuition cost will be refunded. If the student cancels 7-14 days before the scheduled class, 50% of the course tuition cost will be refunded. If the student cancels 0-6 days before the scheduled class, no refund will be given. If anything less than the full amount is refunded, the remaining balance not refunded to the student can be applied to any other course offered within 12 months of the original course date.